St. Joseph's Healthcare & Hamilton	Manual Corporate		Section OH&S		Type Policy & Procedure		Number 007-OH&S	
Subject:					Date	e: April 9 th	2019	
Scent Free Environment								
Supersedes: Cross Reference: 001-OH&S, 006-				Issuing Authority: W.P., People &				
20/04/2018 001-OH&S, 006-0 ADM			Organizational Effectiveness					
⊠ King Campus				☐ All Sites of Program				
This policy applies to all employees, members of the professional staff, volunteers, learners, contractors and all persons who have a relationship with SJHH								
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1.0 Purpose and Goals

- Provide a scent free environment at all St. Joseph's Healthcare Hamilton (SJHH) workplaces.
- Decrease/eliminate the risk of adverse health effects in persons who are sensitive to scents.
- This policy supports a healthy and safe environment for all.

2.0 Definitions

- Healthcare Workers (HCW) Staff, Physicians, Learners, Volunteers, Contract Workers
- Scented personal care products includes but not limited to perfume, cologne, scented sprays, aftershave, lotions, soaps, hair products.
- Non personal care/general products air fresheners, essential oils, other products.

3.0 Equipment/Supplies

Two signs are available. Signage shall be posted in consultation with Public Affairs and Redevelopment.

- Public area signage (<u>Appendix A</u>).
- Unit Signage (<u>Appendix B</u>).

4.0 Policy

St. Joseph's Healthcare Hamilton is committed to providing a scent free environment

Patients, visitors and healthcare workers shall respect the health of others and use unscented personal care products while in our environment. Non-personal care products used at SJHH shall be scent free.

5.0 Procedure

5.1 Healthcare Workers, Patients and Visitors shall:

- Not use scented personal products (e.g. includes but not limited to perfume, cologne, scented sprays, aftershave, lotions, soaps, hair products).
- Not use scented non-personal care products.
- Immediately notify the manager/delegate and complete a Healthcare Worker Incident Report (HIR) if they experience an adverse physical reaction attributed to scent. Volunteers to complete a Safety Incident Report (SIR).

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- Assist in determining the source of the product and contributing factors and location.
- Review communication tools regarding a scent-free environment (e.g. appointments, telephone messages, letters, email).

5.2 Managers, Directors and/or Delegates shall:

- Ensure their employees are aware of this policy.
- Take immediate corrective measures to address reported concerns and prevent recurrences. Actions taken may include recommunicating the policy, assisting an individual to eliminate/remove the scent (where possible), investigating the situation. Outcomes may include restrictions. Each case will be reviewed with consideration of extenuating situations.
- Involve resources as appropriate (e.g. Senior Leadership, Occupational Health & Safety Services).
- If the source of the scent is a SJHH product it shall be replaced with an alternate product where such exists.
- Purchase products that are scent free.
- Ensure that an HIR or SIR is completed when applicable.
- Review communication tools regarding a scent-free environment with staff (e.g. appointments, telephone messages, letters, email)

6.0 Documentation

- Healthcare Worker Incident Report (HIR)
- Safety Incident Reporting (SIR) For Patients, Visitors and Volunteers

7.0 References

• Occupational Health and Safety Act R.S.O. 1990

8.0 Author(s)

Occupational Health & Safety Services (OH&S)

9.0 Sponsor

Director OH&S

10.0 In Consultation With

- Joint Health & Safety Committees (Charlton, West 5th, King Campuses)
- Risk Legal Corporate Affairs
- Public Affairs
- Redevelopment
- Strategic Sourcing
- Professional Advisory Council (PAC)

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• Nursing Advisory Council (NAC)

11.0 Posting Dates

Initial Posting Date: 01/03/2003

Posting Date History: 19/03/2008, 15/05/2011, 01/04/2015, 20/04/2018,

11/04/2019

12.0 Scheduled Review Date

Annual

13.0 Attachments/Appendix

<u>Appendix A</u> – Public Area Signage <u>Appendix B</u> – Unit Signage

Please Respect Our Environment



NO scented products



NO latex balloons or products



NO smoking











Charlton Campus

King Campus

West 5th Campus

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